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ZWARTKOP COVID-19 RULES & REGULATIONS

Zwartkop Compliance Officers

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The following rules and requirements apply to the Zwartkop Country Club to ensure compliance with the COVID 19 related Regulations and Notices published as part of the Disaster Management Act.

T'S & C'S FOR ACCESS AND USE OF ZWARTKOP COUNTRY CLUB DURING COVID 19

By accessing the booking, the member and/ or guest consent to the following:

- No individual displaying COVID-19 symptoms will endeavour to access the site.
- No individual who has tested positive for COVID 19 (and has not yet recovered from such) will endeavour to access the site.
- Face masks / cloth masks are mandatory in all common areas.
- Right of admission is reserved and enforced by Zwartkop Country Club / Zwartkop Golf Estate security personnel and officials. Any individual displaying COVID 19 symptoms or if there is any reason disclosed that place Zwartkop Country Club / Zwartkop Golf Estate, workers, members or guests at risk, such individual (including workers and members) may be requested to leave the premises, irrespective if such individual has paid for sporting activities or not.
- If you have visited Zwartkop Country Club and develop symptoms or are confirmed to have COVID-19, please advise us ASAP so that we can track and trace people you may have been in contact with.

ON ARRIVAL AT THE GATE

- We encourage you to use the **HealthDocs App**. You can download the App from either the Apple App Store or Google Play Store. Members need to use the following **Club Reference Number - 364604** when registering on the App.
- If you record a temperature over 38 degrees or show any signs of Covid-19 symptoms, you could be denied access.
- **ALL MEMBERS/ STAFF and VISITORS are to USE THE RIGHT HAND LANE FOR ENTRY** i.e. the one closest to the gate house. The left hand lane is for RESIDENTS.

GOLF

PLAYING GOLF

- Please only move to the tee 5 minutes prior to your tee-time and make sure that you are ready to play i.e. golf ball and tee in hand and glove on!
- In line with the regulations, you must wear a mask in all public spaces.

- Please observe all social distancing regulations. Preferably stay 2 – 3m apart at all times – before, especially during and again after golf. No hugging, kissing or shaking hands.
- Please sanitise your hands frequently before, during and after your round and do not share scorecards, towels, range finders etc
- Pin Flags may not be removed or touched. Our putting cups are upside down which will allow for your ball to “drop” into the cup. Only you may remove your golf ball out of the cup!
- All bunker rakes have been removed. Bunkers will be raked by the course staff. Please smooth with your foot after use.
- All ball washers have been emptied, so please do not try to make use of them.
- Please do not touch the dustbins or make use of on-course water fountains.
- At Halfway House please order promptly, eat and move on to ensure free flow of golfers.
- Please do not share equipment, food and drinks.
- **Please enter your scores using the HNA App / website.** The HNA computer is not in use. If you do not have the App email sharon@zwardkopcc.co.za.

BOOKING AND PAYING FOR YOUR GOLF

- Please use our online booking option wherever possible – visit www.teesheet.co.za / www.zwardkopcountryclub.co.za. Every player’s name should appear on the tee sheet so that they can be traced if required.
- The number of people allowed into the golf shop at any one time is limited. Please exercise social distancing.
- In an attempt to reduce touch points, we welcome credit and debit cards, but we would prefer not to handle cash.
- Please remember that tee-times are in high demand. If you book a time and don’t show up, you will be charged. If you need to cancel, please do so 48-hours in advance, to ensure that someone else has the opportunity to play.

CARTS & CADDIES

- Golf Carts are available on a first come first served basis. Two people may use a golf cart but please wear a mask while on the cart.
- Golf Carts and pull carts are sanitised before and after every use. A “sanitised” card will be placed on the steering wheel of each cart after it has been sanitised. Do not use a cart which doesn’t have a card!
- The use of caddies will be your own choice. All Zwardkop caddies will be issued with face masks but we recommend that you use a caddie as a bag carrier, spotter and advisor for course management ONLY. Caddie’s should not be allowed to handle your clubs or clean your golf ball.

DRIVING RANGE

- The number of bays is limited to allow for social distancing.
- Range balls are washed after each use and buckets are sanitised before and after use.
- You will be required to complete a consent form for all group lessons.

CLUBHOUSE

- The locker room facilities are open for use. You must however bring your own towel and toiletries. The Club will not be able to provide towels or any “shared” toiletries.

CATERING / BAR / RESTAURANT

- The restaurant is fully operational. The restaurant tables have been reduced to enable ample social distancing. Please wear a mask when not eating or drinking. The bar and sale of alcohol is wholly dependent on the current Government Rules & Regulations at any given time. Regardless, you may not bring your own alcohol onto the property.
- Patrons are still advised to pre-book.
- For hygiene purposes, Zwartkop Catering has gone cashless – please use a credit or debit card when paying for purchases
- Sanitiser is available at all entrances to the restaurant and tables are wiped down prior to and after each sitting.

CONFERENCES / MEETINGS / CORPORATE DAYS / FUNCTIONS

- Conferences; meetings; functions and corporate golf days can now be accommodated but numbers will be limited
- Tables will be appropriately spaced out to enable social distancing.
- Sanitiser will be available at all entrances to the conference / meeting / function room and tables will be wiped down prior to and after each sitting.
- Attendees are to wear a mask when not eating or drinking
- Attendees will be asked to complete an attendance register for tracking & tracing purposes for the conference / meeting facility specifically.

GYM

All T's & C's as per page 1 apply. In addition...

USING THE GYM

- The number of people allowed in the gym is now **limited to six (6) users** at any one time. Please ensure social distancing is properly observed. Only actual gym users may be in the gym – no babies, young children etc.
- Please do NOT bring your own sweat towel, rather use the paper towel, disinfectant and sanitiser provided to wipe down all equipment and machines prior to and after use by yourself. Absolutely anything you touch should be wiped down.

- Please do not “share” gym equipment, touch the dustbins or make use of the water fountain. Bring your own water bottle from home or buy from the restaurant.
- The gym will be frequently cleaned by a member of staff based on the booking system

HEALTH AND SAFETY

Our health and safety requirements still need to be adhered to at all times, such as:

- Ensuring our staff wear fabric masks in public spaces and on public transport.
- Ensuring that if employees are sick or have symptoms associated with Covid-19, they must not come to work
- Screening and testing staff, members and visitors at the main entrance into the estate.
- Maintaining our social distancing principles at all times.
- Providing our staff with ongoing training and guidance on personal hygiene and preventative measures across the facility.
- Ensuring that there are sufficient quantities of hand sanitiser available across the facility and in the offices for staff, members and visitors to use. We encourage you to bring your own for use during your round / gym session – the golf shop and halfway house will also have bottles available for purchase.
- Encouraging you to frequently washing your hands with soap and water.

We trust you will continue to remain safe!